



# Reporting a Security Emergency to Chick-fil-A® Security

## Notifying Chick-fil-A Security

- **Chick-fil-A Security Hotline: 1-800-CFA-CORP (1-800-232-2677), then press 8 for Security.**
- After a security emergency (for example, burglary), Chick-fil-A Security must be notified promptly. Typically this task is performed by Restaurant Leadership.
- For emergencies, call 911 before calling the Chick-fil-A Security Hotline.
- The Security Hotline may be called at any time, 24 hours a day 7 days a week.



## What information should I be prepared to provide?

- Your name.
- Restaurant name and number.
- Restaurant telephone number (with area code).
- A brief description of the security emergency.
- Time emergency occurred.



### Important

The security officer taking the call will notify all parties (for example, consultants from Facilities, Business, Security and Treasury) to help Operator open Restaurant again.